

Site visit inspection report on compliance with HTA licensing standards
Inspection date: **21-22 January 2020**



UCLH – Department of Clinical Virology

HTA licensing number 22650

Licensed under the Human Tissue (Quality and Safety for Human Application) Regulations 2007 (as amended)

and

Licensed under the Human Tissue Act 2004

Licensable activities carried out by the establishment

Licensed activities – Human Tissue (Quality and Safety for Human Application) Regulations 2007 (as amended)

'TPA' = Third party agreement; the establishment is licensed for this activity but another establishment (not licensed by the HTA) carries out the activity on their behalf.

Site	Procurement	Processing	Testing	Storage	Distribution	Import	Export
UCLH – Department of Clinical Virology			TPA				

Tissue types authorised for licensed activities – Human Tissue (Quality and Safety for Human Application) Regulations 2007 (as amended)

‘Authorised’ = Establishment is authorised to carry out this activity and is currently carrying it out.

‘Authorised*’ = Establishment is authorised to carry out this activity but is not currently carrying it out.

Tissue Category; Tissue Type	Procurement	Processing	Testing	Storage	Distribution	Import	Export
Mature Cell, MNC; DLI			Authorised				
Progenitor Cell, Haematopoietic, Cord Blood; Cord Blood			Authorised*				
Progenitor Cell, Haematopoietic, PBSC; PBSC			Authorised				

Licensed activities – Human Tissue Act 2004

‘Licensed*’ = Establishment is licensed to carry out this activity but is not currently carrying it out.

Area	Storage of relevant material which has come from a human body for use for a scheduled purpose
UCLH – Department of Clinical Virology	Licensed*

Summary of inspection findings

The HTA found the Designated Individual (DI) and the Licence Holder (LH) to be suitable in accordance with the requirements of the legislation.

Although the HTA found that UCLH – Department of Clinical Virology (the ‘establishment’) had met the majority of the HTA’s standards, eight minor shortfalls were found against the standards for Governance and Quality Systems.

The HTA has assessed the establishment as suitable to be licensed for the activities specified, subject to corrective and preventative actions being implemented to meet the shortfalls identified during the inspection.

Compliance with HTA standards

Minor Shortfalls

Human Tissue (Quality and Safety for Human Application) Regulations 2007 Standards

Standard	Inspection findings	Level of shortfall
GQ1 All aspects of the establishment's work are supported by ratified documented policies and procedures as part of the overall governance process.		
b) There are procedures for all licensable activities that ensure integrity of tissue and / or cells and minimise the risk of contamination.	The documented procedure for sample receipt at the specimen reception area (SRA-60RR-003: 'Virology Specimen Reception Labelling, Data Entry and Rejection) does not reflect the practices undertaken by the staff.	Minor
p) There are written agreements with third parties whenever an activity takes place that has the potential to influence the quality and safety of human tissues and / or cells.	There is no service level agreement (SLA) with the HTA-licensed organisation which carries out confirmatory HTLV-1 testing for the establishment.	Minor
GQ2 There is a documented system of quality management and audit.		
c) An audit is conducted in an independent manner at least every two years to verify compliance with protocols and HTA standards, and any findings and corrective actions are documented.	The independent audit assessed compliance against the shortfalls identified from the last HTA inspection, rather than compliance against protocols and all applicable HTA standards, as required.	Minor

GQ3 Staff are appropriately qualified and trained in techniques relevant to their work and are continuously updating their skills.		
f) There is a documented training programme that ensures that staff have adequate knowledge of the scientific and ethical principles relevant to their work, and the regulatory context.	There is no documented regulatory training programme for staff working under the licence or for those at third party sites.	Minor
GQ4 There is a systematic and planned approach to the management of records.		
h) Raw data which are critical to the safety and quality of tissues and cells are kept for 10 years after the use, expiry date or disposal of tissues and / or cells.	There is no documentation stating that raw data needs to be kept for 10 years after the use, expiry date or disposal of tissues and / or cells.	Minor
GQ7 There are systems to ensure that all adverse events are investigated promptly.		
a) There are procedures for the identification, reporting, investigation and recording of adverse events and reactions, including documentation of any corrective or preventative actions.	There is no documented procedure for reporting serious adverse events and serious adverse reactions (SAEARs).	Minor
GQ8 Risk assessments of the establishment's practices and processes are completed regularly and are recorded and monitored appropriately.		
a) There are documented risk assessments for all practices and processes.	There are Health and Safety risk assessments but there are no risk assessments covering testing activities.	Minor

b) Risk assessments are reviewed regularly, as a minimum annually or when any changes are made that may affect the quality and safety of tissues and cells.	Risk assessments are currently reviewed every two years.	Minor
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The HTA requires the DI to submit a completed corrective and preventative action (CAPA) plan setting out how the shortfalls will be addressed, within 14 days of receipt of the final report (refer to Appendix 2 for recommended timeframes within which to complete actions). The HTA will then inform the establishment of the evidence required to demonstrate that the actions agreed in the plan have been completed.

DI and CLH suitability

The HTA found the Designated Individual (DI) and the Corporate Licence Holder (CLH) to be suitable in accordance with the requirements of the legislation.

Advice

The HTA advises the DI to consider the following to further improve practices:

Number	Standard	Advice
1.	N/A	The DI is advised to consider revoking the licence held under the Human Tissue Act 2004 from the establishment's portfolio of HTA licences as this licence is not being used.
2.	N/A	The DI is advised to consider appointing a primary contact at the third party site where testing takes place. This will facilitate the recording and reporting of SAEARs.
3.	GQ1(c)	The Trust is the CLH on four HTA licences. There are currently no meetings between DIs and individuals named

		<p>on these four licences.</p> <p>The DI and CLH contacts are advised to consider setting up joint governance meetings involving staff on all of these licences as an opportunity for shared learning.</p>
4.	GQ1(d)	The documented procedure for sample receipt at the specimen reception area (SRA-60RR-003: 'Virology Specimen Reception Labelling, Data Entry and Rejection) did not have a completed 'effective' date. The DI is advised to ensure that changes to documents are dated so that only current documents are in use.
5.	GQ2(a)	The third party testing site is accredited under ISO 15189: 2012 and the Quality Manual is written against these standards. The DI is advised to consider incorporating the HTA standards into this document.
6.	GQ2(b)	The establishment currently carries out detailed horizontal and vertical audits. The DI is advised to consider adding procedural audits to the establishment's audit schedule.
7.	GQ3(f)	<p>The DI is advised to consider incorporating the following into the establishment's regulatory training programme:</p> <ul style="list-style-type: none"> - Relevant parts of the 'Guide to Quality and Safety Assurance of Human Tissues and Cells for Patient Treatment'. - The Q&S Regulations Test Questions created by the HTA.
8.	PFE3(c)	The DI is advised to consider regularly challenging the audible temperature alarms and temperature alarm callout system for the -20°C freezer used for archival blood sample storage. This will ensure that it is functioning correctly.
9.	PFE3(c)	The DI is advised to consider initiating a programme by which, at suitable intervals, the temperature plots from the monitoring system for the -20°C freezer used for archival blood sample storage are reviewed. This will help to identify a potential failure of the system before it occurs.

Background

The Department of Clinical Virology, University College London Hospitals NHS FT (UCLH – Department of Clinical Virology; the establishment) has been licensed by the HTA since September 2014. This was the third site visit inspection of the establishment; the last inspection took place in December 2016.

Since the last inspection, donor serology testing has ceased at the establishment and at a third party site that now only performs specimen reception. Donor testing is now performed under the authority of a TPA by an organisation operating out of a site that is a partnership between UCLH, a second NHS trust and a private testing and diagnostic service laboratory.

Since the last inspection, the following governance changes have been made to the licence arrangements: the current DI was approved in September 2017 and a Person Designated was added in January 2018.

Description of inspection activities undertaken

The HTA's regulatory requirements are set out in Appendix 1. The inspection team covered the following areas during the inspection:

Standards assessed against during inspection

There are 121 standards under the Human Tissue (Quality and Safety for Human Application) Regulations 2007 (as amended). Standards which were not applicable are deleted in the Table in Appendix 3.

The establishment is also licensed for the storage of relevant material for use for a scheduled purpose under the Human Tissue Act 2004 (HT Act). The establishment does not currently store relevant material. Therefore, none of the 47 standards were assessed during this inspection (standards published 3 April 2017).

Review of governance documentation

The following documents were reviewed: policies and procedural documents relating to licensed activities; contracts for servicing of equipment and records of servicing; temperature monitoring records; and agreements (SLAs, TPAs).

The review of information related to the quality management system included: meeting minutes; audits; staff training records; reported incidents and adverse events; and risk assessments.

Visual inspection

The inspection included a visual inspection of the areas for sample receipt and the testing laboratories.

Audit of records

The traceability audit included a review of the testing results of the eight samples previously audited as part of the 11025 inspection in December 2019. The donors were: one allogeneic DLI donor; two allogeneic PBSC donors; one autologous PBSC donor; one allogeneic BM donor; and three PBMC donors (to be used as starting material for an ATMP). The test results obtained from the laboratory information management system (LIMS) system at this inspection corresponded with those previously obtained.

In addition, five of these donor samples were traced to the -20°C archival blood sample storage location and identified, with no discrepancies noted.

Meetings with establishment staff

Roundtable discussions were held with the Virology Service Manager; Quality Manager – Molecular Pathology, Genetics, Virology and IT; and Virology Molecular Operations Manager. Topics covered were: the management of audits; incidents and risk assessments; governance meetings and training; SOPs; document control; contingency arrangements and agreements. Individual discussions were held with the DI (Consultant Virologist), the CLH contact (Interim Medical Director) and the Virology Speciality Clinical Lead.

Report sent to DI for factual accuracy: 19 February 2020

Report returned from DI: 6 March 2020

Final report issued: 25 March 2020

Appendix 1: The HTA's regulatory requirements

The HTA must assure itself that the DI, Licence Holder, premises and practices are suitable.

The statutory duties of the DI are set down in Section 18 of the Human Tissue Act 2004. They are to secure that:

- the other persons to whom the licence applies are suitable persons to participate in the carrying-on of the licensed activity;
- suitable practices are used in the course of carrying on that activity; and
- the conditions of the licence are complied with.

The HTA developed its licensing standards with input from its stakeholders. They are designed to ensure the safe and ethical use of human tissue and the dignified and respectful treatment of the deceased. The HTA inspects the establishments it licences against four groups of standards:

- consent
- governance and quality systems
- premises facilities and equipment
- disposal.

This is an exception-based report: only those standards that have been assessed as not met are included. Where the HTA determines that a standard is not met, the level of the shortfall is classified as 'Critical', 'Major' or 'Minor' (see Appendix 2: Classification of the level of shortfall). Where HTA standards are fully met, but the HTA has identified an area of practice that could be further improved, advice is given to the DI.

Reports of HTA inspections carried out from 1 November 2010 are published on the HTA's website.

Appendix 2: Classification of the level of shortfall (HA)

Where the HTA determines that a licensing standard is not met, the improvements required will be stated and the level of the shortfall will be classified as 'Critical', 'Major' or 'Minor'. Where the HTA is not presented with evidence that an establishment meets the requirements of an expected standard, it works on the premise that a lack of evidence indicates a shortfall.

The action an establishment will be required to make following the identification of a shortfall is based on the HTA's assessment of risk of harm and/or a breach of the Human Tissue Act 2004 (HT Act), Human Tissue (Quality and Safety for Human Application) Regulations 2007, or associated Directions.

1. Critical shortfall:

A shortfall which poses a significant direct risk of causing harm to a recipient patient or to a living donor,

Or

A shortfall which poses a significant risk to human safety and/or dignity or is a breach of the HT Act or associated Directions,

Or

A number of 'major' shortfalls, none of which are critical on its own, but viewed cumulatively represent a systemic failure and therefore are considered 'critical'.

A critical shortfall may result in one or more of the following:

- A notice of proposal being issued to revoke the licence
- Some or all of the licensable activity at the establishment ceasing with immediate effect until a corrective action plan is developed, agreed by the HTA and implemented.
- A notice of suspension of licensable activities
- Additional conditions being proposed
- Directions being issued requiring specific action to be taken straightaway

2. Major shortfall:

A non-critical shortfall.

A shortfall in the carrying out of licensable activities which poses an indirect risk to the safety of a donor or a recipient

or

A shortfall in the establishment's quality and safety procedures which poses an indirect risk to the safety of a donor or a recipient;

or

A shortfall which indicates a major deviation from the Human Tissue (Quality and Safety for Human Application) Regulations 2007 or the HTA Directions;

or

A shortfall which indicates a breach in the relevant Codes of Practice, the HT Act and other relevant professional and statutory guidelines;

or

A shortfall which indicates a failure to carry out satisfactory procedures or a failure on the part of the designated individual to fulfil his or her legal duties;

or

A combination of several 'minor' shortfalls, none of which is major on its own, but which, viewed cumulatively, could constitute a major shortfall.

In response to a major shortfall, an establishment is expected to implement corrective and preventative actions within 1-2 months of the issue of the final inspection report. Major shortfalls pose a higher level of risk and therefore a shorter deadline is given, compared to minor shortfalls, to ensure the level of risk is reduced in an appropriate timeframe.

3. Minor shortfall:

A shortfall which cannot be classified as either critical or major and, which can be addressed by further development by the establishment.

This category of shortfall requires the development of a corrective action plan, the results of which will usually be assessed by the HTA either by desk based review or at the time of the next inspection.

In response to a minor shortfall, an establishment is expected to implement corrective and preventative actions within 3-4 months of the issue of the final inspection report.

Follow up actions

A template corrective and preventative action plan will be sent as a separate Word document with the final inspection report. Establishments must complete this template and return it to the HTA within 14 days of the issue of the final report.

Based on the level of the shortfall, the HTA will consider the most suitable type of follow-up of the completion of the corrective and preventative action plan. This may include a combination of

- a follow-up site-visit inspection
- a request for information that shows completion of actions
- monitoring of the action plan completion
- follow up at next routine site-visit inspection.

After an assessment of the proposed action plan establishments will be notified of the follow-up approach the HTA will take.

Appendix 3: HTA standards

The HTA standards applicable to this establishment are shown below; those not assessed during the inspection are shown in grey text. Individual standards which are not applicable to this establishment have been excluded.

The establishment does not store relevant material for a scheduled purpose therefore compliance with the standards under the HT Act was not assessed.

Human Tissue (Quality and Safety for Human Application) Regulations 2007 Standards

Governance and Quality

Standard
GQ1 All aspects of the establishment's work are supported by ratified documented policies and procedures as part of the overall governance process.
a) There is an organisational chart clearly defining the lines of accountability and reporting relationships.
b) There are procedures for all licensable activities that ensure integrity of tissue and / or cells and minimise the risk of contamination.
c) There are regular governance meetings, for example health and safety, risk management and clinical governance committees, which are recorded by agendas and minutes.
d) There is a document control system to ensure that changes to documents are reviewed, approved, dated and documented by an authorised person and only current documents are in use.

g) There are procedures to ensure that an authorised person verifies that tissues and / or cells received by the establishment meet required specifications.
j) There are procedures detailing the critical materials and reagents used and where applicable, materials and reagents meet the standards laid down by the European directives on medical devices and in vitro diagnostic medical devices.
o) There is a complaints system in place.
p) There are written agreements with third parties whenever an activity takes place that has the potential to influence the quality and safety of human tissues and / or cells.
q) There is a record of agreements established with third parties.
r) Third party agreements specify the responsibilities of the third party and meet the requirements set out in Directions 002/2018.
s) Third party agreements specify that the third party will inform the establishment in the event of a serious adverse reaction or event.
t) There are procedures for the re-provision of service in an emergency.
GQ2 There is a documented system of quality management and audit.
a) There is a quality management system which ensures continuous and systematic improvement.

b) There is an internal audit system for all licensable activities.

c) An audit is conducted in an independent manner at least every two years to verify compliance with protocols and HTA standards, and any findings and corrective actions are documented.

GQ3 Staff are appropriately qualified and trained in techniques relevant to their work and are continuously updating their skills.

a) There are clearly documented job descriptions for all staff.

b) There are orientation and induction programmes for new staff.

c) There are continuous professional development (CPD) plans for staff and attendance at training is recorded.

d) There is annual documented mandatory training (e.g. health and safety and fire).

e) Personnel are trained in all tasks relevant to their work and their competence is recorded.

f) There is a documented training programme that ensures that staff have adequate knowledge of the scientific and ethical principles relevant to their work, and the regulatory context.

g) There is a documented training programme that ensures that staff understand the organisational structure and the quality systems used within the establishment.

h) There is a system of staff appraisal.

i) Where appropriate, staff are registered with a professional or statutory body.

j) There are training and reference manuals available.

k) The establishment is sufficiently staffed to carry out its activities.

GQ4 There is a systematic and planned approach to the management of records.

a) There are procedures for the creation, identification, maintenance, access, amendment, retention and destruction of records.

b) There is a system for the regular audit of records and their content to check for completeness, legibility and accuracy and to resolve any discrepancies found.

c) Written records are legible and indelible. Records kept in other formats such as computerised records are stored on a validated system.

d) There is a system for back-up / recovery in the event of loss of computerised records.

e) The establishment keeps a register of the types and quantities of tissues and / or cells that are procured, tested, preserved, processed, stored and distributed or otherwise disposed of, and on the origin and destination of tissues and cells intended for human application.

f) There are procedures to ensure that donor documentation, as specified by Directions 002/2018, is collected and maintained.
g) There is a system to ensure records are secure and that donor confidentiality is maintained in accordance with Directions 002/2018.
h) Raw data which are critical to the safety and quality of tissues and cells are kept for 10 years after the use, expiry date or disposal of tissues and / or cells.
i) The minimum data to ensure traceability from donor to recipient as required by Directions 002/2018 are kept for 30 years after the use, expiry or disposal of tissues and / or cells.
m) In the event of termination of activities of the establishment a contingency plan to ensure records of traceability are maintained for 10 or 30 years as required.
GQ5 There are documented procedures for donor selection and exclusion, including donor criteria.
b) The testing of donors by the establishment or a third party on behalf of the establishment is carried out in accordance with the requirements of Directions 002/2018.
d) There is a system in place either at the establishment or at a third party acting on its behalf to record results of donor selection and associated tests.
e) Testing of donor samples is carried out using CE marked diagnostic tests.

f) Samples taken for donor testing are clearly labelled with the time and place the sample was taken and a unique donor identification code.

GQ6 A coding and records system facilitates traceability of tissues and / or cells, ensuring a robust audit trail.

a) There is a donor identification system which assigns a unique code to each donation and to each of the products associated with it.

GQ7 There are systems to ensure that all adverse events, reactions and/or incidents are investigated promptly.

a) There are procedures for the identification, reporting, investigation and recording of adverse events and reactions, including documentation of any corrective or preventative actions.

b) There is a system to receive and distribute national and local information (e.g. HTA regulatory alerts) and notify the HTA and other establishments as necessary of serious adverse events or reactions.

c) The responsibilities of personnel investigating adverse events and reactions are clearly defined.

e) In the event of a recall, there are personnel authorised within the establishment to assess the need for a recall and if appropriate initiate and coordinate a recall.

f) There is an effective, documented recall procedure which includes a description of responsibilities and actions to be taken in the event of a recall including notification of the HTA and pre-defined times in which actions must be taken.

GQ8 Risk assessments of the establishment's practices and processes are completed regularly and are recorded and monitored appropriately.

a) There are documented risk assessments for all practices and processes.

b) Risk assessments are reviewed regularly, as a minimum annually or when any changes are made that may affect the quality and safety of tissues and cells.

c) Staff can access risk assessments and are made aware of local hazards at training.

Premises, Facilities and Equipment

Standard

PFE1 The premises are fit for purpose.

a) A risk assessment has been carried out of the premises to ensure that they are fit for purpose.

b) There are procedures to review and maintain the safety of staff, visitors and patients.

c) The premises have sufficient space for procedures to be carried out safely and efficiently.

e) There are procedures to ensure that the premises are secure and confidentiality is maintained.

f) There is access to a nominated, registered medical practitioner and / or a scientific advisor to provide advice and oversee the establishment's medical and scientific activities.

PFE2 Environmental controls are in place to avoid potential contamination.

c) There are procedures for cleaning and decontamination.

d) Staff are provided with appropriate protective clothing and equipment that minimise the risk of contamination of tissue and / or cells and the risk of infection to themselves.

PFE3 There are appropriate facilities for the storage of tissues and / or cells, consumables and records.

a) Tissues, cells, consumables and records are stored in secure environments and precautions are taken to minimise risk of damage, theft or contamination.

b) There are systems to deal with emergencies on a 24 hour basis.

PFE4 Systems are in place to protect the quality and integrity of tissues and / or cells during transport and delivery to its destination.

d) Records are kept of transportation and delivery.

h) Packaging and containers used for transportation are validated to ensure they are fit for purpose.

PFE5 Equipment is appropriate for use, maintained, quality assured, validated and where appropriate monitored.

a) Critical equipment and technical devices are identified, validated, regularly inspected and records are maintained.

b) Critical equipment is maintained and serviced in accordance with the manufacturer's instructions.

c) Equipment affecting critical processes and storage parameters is identified and monitored to detect malfunctions and defects and procedures are in place to take any corrective actions.

d) New and repaired equipment is validated before use and this is documented.

e) There are documented agreements with maintenance companies.

f) Cleaning, disinfection and sanitation of critical equipment is performed regularly and this is recorded.

h) Users have access to instructions for equipment and receive training in the use of equipment and maintenance where appropriate.

i) Staff are aware of how to report an equipment problem.

j) For each critical process, the materials, equipment and personnel are identified and documented.

k) There are contingency plans for equipment failure.

Human Tissue Act 2004 Standards

Consent standards

C1 Consent is obtained in accordance with the requirements of the Human Tissue Act 2004 (HT Act) and as set out in the code of practice

- a) Consent procedures are documented and these, along with any associated documents, comply with the HT Act and the HTA's Codes of Practice.
- b) Consent forms are available to those using or releasing relevant material for a scheduled purpose.
- c) Where applicable, there are agreements with other parties to ensure that consent is obtained in accordance with the requirements of the HT Act and the HTA's Codes of Practice.
- d) Written information is provided to those from whom consent is sought, which reflects the requirements of the HT Act and the HTA's Codes of Practice.
- e) Language translations are available when appropriate.
- f) Information is available in formats appropriate to the situation.

C2 Staff involved in seeking consent receive training and support in the essential requirements of taking consent

- a) There is suitable training and support of staff involved in seeking consent, which addresses the requirements of the HT Act and the HTA's Codes of Practice.
- b) Records demonstrate up-to-date staff training.
- c) Competency is assessed and maintained.

Governance and quality system standards

GQ1 All aspects of the establishments work are governed by documented policies and procedures as part of the overall governance process

- a) Ratified, documented and up-to-date policies and procedures are in place, covering all licensable activities.
- b) There is a document control system.
- c) There are change control mechanisms for the implementation of new operational procedures.
- d) Matters relating to HTA-licensed activities are discussed at regular governance meetings, involving establishment staff.
- e) There is a system for managing complaints.

GQ2 There is a documented system of audit

- a) There is a documented schedule of audits covering licensable activities.
- b) Audit findings include who is responsible for follow-up actions and the timeframes for completing these.

GQ3 Staff are appropriately qualified and trained in techniques relevant to their work and are continuously updating their skills

- a) Qualifications of staff and all training are recorded, records showing attendance at training.
- b) There are documented induction training programmes for new staff.

- c) Training provisions include those for visiting staff.
- d) Staff have appraisals and personal development plans.

GQ4 There is a systematic and planned approach to the management of records

- a) There are suitable systems for the creation, review, amendment, retention and destruction of records.
- b) There are provisions for back-up / recovery in the event of loss of records.
- c) Systems ensure data protection, confidentiality and public disclosure (whistleblowing).

GQ5 There are systems to ensure that all adverse events are investigated promptly

- a) Staff are instructed in how to use incident reporting systems.
- b) Effective corrective and preventive actions are taken where necessary and improvements in practice are made.

GQ6 Risk assessments of the establishment's practices and processes are completed regularly, recorded and monitored

- a) There are documented risk assessments for all practices and processes requiring compliance with the HT Act and the HTA's Codes of Practice.
- b) Risk assessments are reviewed regularly.
- c) Staff can access risk assessments and are made aware of risks during training.

Traceability standards

T1 A coding and records system facilitates the traceability of bodies and human tissue, ensuring a robust audit trail

- a) There is an identification system which assigns a unique code to each donation and to each of the products associated with it.
- b) A register of donated material and the associated products where relevant, is maintained.
- c) An audit trail is maintained, which includes details of when and where the bodies or tissue were acquired and received; the consent obtained; all sample storage locations; the uses to which any material was put; when and where the material was transferred, and to whom.
- d) A system is in place to ensure that traceability of relevant material is maintained during transport.
- e) Records of transportation and delivery are kept.
- f) Records of any agreements with courier or transport companies are kept.
- g) Records of any agreements with recipients of relevant material are kept.

T2 Bodies and human tissue are disposed of in an appropriate manner

- a) Disposal is carried out in accordance with the HTA's Codes of Practice.
- b) The date, reason for disposal and the method used are documented.

Premises, facilities and equipment standards

PFE1 The premises are secure and fit for purpose

- a) An assessment of the premises has been carried out to ensure that they are appropriate for the purpose.
- b) Arrangements are in place to ensure that the premises are secure and confidentiality is maintained.
- c) There are documented cleaning and decontamination procedures.

PFE2 There are appropriate facilities for the storage of bodies and human tissue

- a) There is sufficient storage capacity.
- b) Where relevant, storage arrangements ensure the dignity of the deceased.
- c) Storage conditions are monitored, recorded and acted on when required.
- d) There are documented contingency plans in place in case of failure in storage area.

PFE3 Equipment is appropriate for use, maintained, validated and where appropriate monitored

- a) Equipment is subject to recommended calibration, validation, maintenance, monitoring, and records are kept.
- b) Users have access to instructions for equipment and are aware of how to report an equipment problem.
- c) Staff are provided with suitable personal protective equipment.